



.....putting Every Child Matters into Action

South Gloucestershire Council
Longwell Green Primary School
Ellacombe Road, Longwell Green, Bristol, BS30 9BA
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Headteacher: Mr D Brown

7th January 2021

Increasing data allowances on mobile devices to support disadvantaged children.

Dear Parents and Carers,

The Government has just today announced a scheme to **temporarily increase data allowances for mobile phone users** on certain networks. We hope this is of help, so we have rushed to get this out to you. They have said that this is so children and young people can access remote education if their face-to-face education is disrupted. Parents and carers, the scheme is set up so that we apply on your behalf, you are not able to do so yourself.

This scheme is open to families of children and young people who:

- don't have access to a fixed broadband connection (<https://www.ofcom.org.uk/phones-telecoms-and-internet/advice-for-consumers/advice/broadband-speeds/broadband-basics>)
- cannot afford the additional data needed to access educational resources or social care services
- have access to a mobile device that uses a participating network
- are facing disruption to their face-to-face education, or have been advised not to attend school.

EE, Sky mobile, Smarty, Tesco Mobile, Three and Virgin Media all have offered free data under this scheme.

To access this, you need to do two things:

- 1/ You **MUST** read the privacy policy (as on the reverse of this letter) and say that you have done so to us.
- 2/ We need the information below from you.

- the account holder's name
- their / your mobile number (a number beginning with '07')
- their / your mobile network
- whether they / you pay monthly or pay as they go (if you top up your credit in a shop, you are likely to be pay as you go, if you have direct debit, you are likely to have a contract). Account holders with monthly contracts need to be over the age of 18.

You need to return this information to us as soon as possible. We will make a school wide application and to help as many people as quickly as possible, we want to do this quite soon.

Please return this information to us **no later than Monday 9.00 am**. We will then compile the data we need, ensure that everyone has read the privacy notice, do the paperwork from our end and submit the application on your behalf.

Once this has happened the companies will contact you via a text message when your free data has been activated. They will tell you when your free data will end and they will say that this data can be used when tethering a mobile phone to another device for internet access.





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In preparation for this, please read the DfE's privacy statement: **(you have to state that you have read this otherwise we are not allowed to process your application!)**

Privacy statement

1. For the purposes of data protection, I need to let you know that the Department for Education (DfE) is running the Mobile Network Offer through schools and their trusts or local authorities.
2. If the offer is taken up by an adult account holder, the school or social care team will share the account holder's name and mobile phone details with the DfE, who will share these with the relevant mobile network operator.
3. The mobile network operator will use that information to increase the data available for the account holder's mobile device, as long as they qualify for the offer.
4. The adult account holder's personal data is only shared with their mobile network operator for the purposes of the offer. No names of children or other adults, other than adult account holder, are shared with the DfE or the mobile network operator.
5. No personal information will be shared with the DfE if you do not want to take up the offer.
6. If you want to know more about how your personal information will be used before you take up the offer, we can send that to you first.
7. If you decide to take up the offer, you'll get a text message from the Department for Education with more information about your data protection rights.

If the account holder wants to receive some written information first, see [privacy information](#).

To allow us to do this on your behalf please email enquiries@longwellgreenprimaryschool.co.uk with the following details:

- the account holder's name
- their / your mobile number (a number beginning with '07')
- their / your mobile network
- whether they / you pay monthly or pay as they go (if you top up your credit in a shop, you are likely to be pay as you go, if you have direct debit, you are likely to have a contract). Account holders with monthly contracts need to be over the age of 18.
- You need to confirm you have read the above statement.

Please do this no later than 9.00am on Monday 11th January.

We hope this is of help. Kind regards, D Brown and the Longwell Team.

